



THE WFCU CENTRE PROMOTERS GUIDE



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GENERAL INFORMATION

The WFCU Centre

8787 McHugh Street
Windsor, Ontario N8S 0A1
Canada

Telephone 519-974-7979
Fax 519-974-5823

Website: <http://www.wfcu-centre.com>

Spectra Venue Management

3601 South Broadway Street
Philadelphia, PA 19148

Telephone 512-389-9530
Fax 215-389-9409

Website: <http://www.spectraexperiences.com>



Management

Spectra by Comcast Spectacor is the expert in hosting and entertainment, partnering with over 300 clients at 400 global properties to create memorable experiences for millions of visitors every year. Spectra's expertise is embodied within three main divisions: Venue Management (formerly Global Spectrum), Food Services & Hospitality (formerly Ovations Food Services), and Ticketing & Fan Engagement (formerly Paciolan). Learn more at SpectraExperiences.com.

Comcast Spectacor is part of Comcast Corporation, a Fortune 50 media and technology company that operates Comcast Cable and NBCUniversal. Headquartered in Philadelphia, Pa., Comcast Spectacor also owns and operates the National Hockey League's Philadelphia Flyers and the Wells Fargo Center venue. Visit us at ComcastSpectacor.com, PhiladelphiaFlyers.com and WellsFargoCenterPhilly.com for more information.

Facility Description

The WFCU Centre is a \$72 million multi-purpose sports and entertainment complex managed by Spectra Venue Management. The Centre is home to the OHL's Windsor Spitfires, and seats up to 6,500 hockey fans. In addition to hockey, the venue accommodates other events such as concerts, family shows and trade & consumer shows.

The adjacent regulation WFCU Centre Community Centre is used for public skating, local hockey leagues, figure skating, instructional sessions and other ice sports. The two-story Community Centre includes a regulation-size sports gym, a leisure gym, and a reception hall in addition to various meeting rooms and program rooms. These facilities are available for private rentals and self-catering is permitted.

Facility Purpose

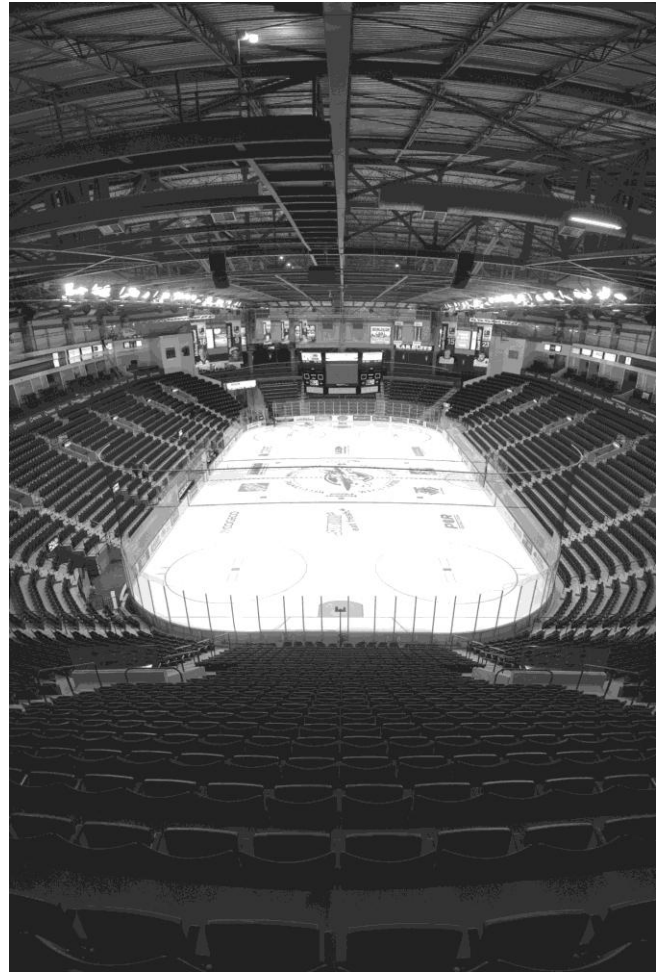
The primary purpose of the WFCU Centre is to provide a first class gathering place for sports, entertainment and community events.

Location

The Centre is conveniently located in the East Side of the city of Windsor on McHugh Street near the crossroads of Tecumseh Road and Lauzon Parkway, just minutes from the E.C Row Expressway and Highway 401. With main route access roads coming from both Riverside Drive and Tecumseh Road, arrivals and departures for large events are a breeze. Since 2009 the completion of the McHugh Street extension has provided easy access for Tecumseh residents without having to access the E.C Row Expressway.

Facility Personnel

Name	Title	Phone	Email
Vicki Kondovski	GM of Events	519-974-7979 ext. 4611	vkondovski@wfcu-centre.com
Judy Hunt	GM of Food Services	519-974-7979 ext. 4643	Judy_Hunt@comcastspectacor.com
Chris Paquette	AGM of Events	519-974-7979 ext. 4609	cpaquette@wfcu-centre.com
Renee Mailloux	Box Office Supervisor	519-974-7979 ext. 4681	rmailloux@wfcu-centre.com



LOGISTICAL INFORMATION

Green Room

The Green Room is approximately 40' x 25' feet. The Green Room may be reserved for press interviews during events. When events are not scheduled in the arena, at the discretion of the General Manager of Events, the Green Room can be available for rental.

Dressing Rooms

The Centre is equipped with many rooms ideal for performers or production. Telephone and internet drops are in most rooms as well as washroom and shower access. Furniture can be provided for performer dressing rooms.

Electrical - Show Power

Show power is 6 x 125 and 1 x 416 Amp 3 phase QMDB which can be separated into:

- o 2 x 400 panels
- o 5 x 200 panels
- o 14 x 100 panels

The drop is located in the West end of the building within 20' of the USR corner of a full concert stage. For small concerts a minimum of 150' of feeder is required to reach the stage.

Loading Dock

The dock is located at the rear of the building in a secure area. There are two (2) loading bays within 30' of the Full concert stage.

Forklifts

The Centre owns one (1) 5,000 lb. capacity forklifts that are available for rent. They are propane fuelled with a lift height of 15' and are equipped with side shift. The tires are not pneumatic.

Emergency Equipment

Fire sprinklers, smoke sensors and fire extinguishers are located throughout the Centre and office areas. An electrical generator, for life safety light and sound only, is available in case of an emergency.

Intercom

The WFCU Centre is outfitted with a single channel Clear Com system. There are hardwired locations throughout the venue including spot platforms, house lights and along the event level.

Lighting

House and sport lighting are controlled by a central computer. Lighting is fully dimmable to control the atmosphere.

Locks and Keys

Locker/dressing rooms may be secured with keys. Keys for each room may be checked out through the Operations Office. All persons who sign out keys will be responsible for return of the keys at the conclusion of the event.

Pyrotechnics

A City of Windsor permit is required for any and all pyrotechnics used in the building or anywhere on the premises. There will be a designated room used for storing pyrotechnics. Building will supply fire extinguishers at the show's expense. Ontario law demands that a licensed pyrotechnic technician must be present whenever pyrotechnics are used at the WFCU Centre.

Rigging

Distance from the arena floor to the low (rigging) steel is 61'. Rigging steel is accessible via a catwalk that extends the length of the building. The centre has two main rigging grids, one above the main stage area and another smaller grid in our small concert area. Contact the venue for info on rigging a centre stage. Maps of the rigging grid are available upon request.

Video Scoreboard

The Centre has a state-of-the-art scoreboard located in the centre of the arena bowl. The scoreboard has accessories to accommodate basketball, hockey, wrestling, volleyball, arena football and other sporting events. The scoreboard can be retracted, with a height of 53' to the floor.

Spotlights

The WFCU Centre has four (4) 1200w Lycian M2 Spotlights located at the East end of the building on independent platforms. There are also two (2) platforms located in the West end corners of the building that have power run to them to accommodate rental spotlights.

Staging

We use smart staging and are able to provide a solid 60' wide x 48' deep stage. Stage is adjustable from 3' to 5' feet high. We also have adjustable 1'to 2' riser legs available for stage or mix positions. Stage stairs, safety railing and black skirting are also provided.

Television/Video System

The WFCU Centre is equipped with an in-house TV/video system. There are 62 located throughout the facility.

First Aid

First Aid is located by the box office, section 108. First aid kits are available throughout the building.

Capacities

The versatility of the WFCU Centre allows for the perfect configuration for any type of event. The Centre also features a curtain system to reduce the capacity of the Arena to create an intimate atmosphere perfect for smaller events.

SCALING GUIDELINES

	ENDSTAGE						
	THEATRE MODE	THEATRE MODE (GA FLOOR)	HYBRID MODE	225 MODE	270 MODE	315 MODE	360 MODE
Floor	440	500	1026	1152	1576	1576	0
Main Level	2581	2581	3677	3827	4194	4799	5815
TOTAL	3021	3081	4703	4979	5770	6375	5815
<ul style="list-style-type: none"> • Based on a 60x40 stage, with the mix 100' from the DSE. • Other stage sizes and mix distances can change these numbers. • Standard 180 Full Concert Tech holds are Mix (73 seats in section 109) and SR and SL (36 seats in 103 and 36 seats in 117) • 360 Mode capacity is entire tiered seating within bowl, with all seats open (not inclusive of Suite-level) • Total capacity dependant on sightlines 							
<p>Note - these are sellable capacities (ie they do not include standard tech holds or kills, or holds for relocates) These are guidelines only - assumptions have been made that may not match your show's requirements. Please call for show-specific information.</p>							

Retractable Seating

Sections 120 through 122 are all retractable seating, as well as a small portion of the lower rows in Section 109.

Seats

General fixed seating is made up of chairs with plastic moulded backs and bottoms. Club Level and Suite Level seating consists of theatre-style chairs with cushioned backs and bottoms. Disabled & Companion seating are at various locations throughout the Centre. Portable interlocking padded chairs are available for use on the arena floor.

General Admission

General Admission or "festival" seating is permitted only with the WFCU Centre management approval.

BOOKING PROCEDURE

Questions regarding booking an event at the WFCU Centre should be directed to Vicki Kondovski, General Manager of Events for the WFCU Centre. 519-974-7979 ext. 4611 (vkondovski@wfcu-centre.com).

Scheduling

All decisions about dates will be made in the context of all Centre events. In order to hold a date(s), the lessee must indicate the exact name of the act/event involved. Substitution of acts/events for a date(s) voids the hold.

In the process of scheduling dates, the following terms and definitions shall apply to scheduling commitments:

Tentative Holds

First Hold

Requests for tentative date(s) that are made inside twelve (12) months of the event are held for two months, after which time the Centre Management reserves the right to request the date to book another event on the date(s) being held, with notification to the potential lessee. Those desiring date(s) to be held more than two (2) months without an executed contract should make a request to the Centre Management and, with the Management's approval, will be granted up to one (1) month extension.

Potential lessees shall not assign or transfer any right or interest in tentative hold dates, including without limitation, the right to receive any payment without Management's approval of such assignment. Any such assignment without approval of Management shall be null and void.

When a contract is fully executed and the appropriate deposit is received, tentative dates then receive the status of confirmed.

Second Hold

Facility and date(s) reserved on a second hold are held pending execution of a contract or the release of the first hold dates. In the event the first hold dates are released, second hold dates receive first hold status upon notification to the second party.

Challenges

If a potential lessee makes a request for a tentative date being held by another party, they will be given a second hold. If the party requesting the second hold wants to challenge the date(s), Centre Management will give the first hold possessor written notice of the challenge and the first hold possessor will have seventy-two (72) hours to make a non-refundable deposit pursuant to the deposit schedule. Upon payment of the deposit, the first hold possessor will be granted the date and will have fourteen (14) days from the date of receipt of the deposit to sign and return a contract. If the executed contract is not received by the Centre within fourteen (14) days, the date will then be made available to the second hold Possessor. The second hold possessor will have seventy-two (72) hours from receipt of written notice or the availability of the date to return a signed contract and make a non-refundable deposit pursuant to the deposit schedule.

First priority event holds may not be challenged by lower priority events. When a contract is fully executed and the appropriate deposit is received, the date is now confirmed and is no longer subject to a challenge.

Hold Sequences

When two (2) potential lessees are vying for the same act, the promoter who signs the act receives the contract for the date(s) regardless of the hold sequence.

Confirmed

The dates are considered confirmed only upon execution of the WFCU Centre Rental Agreement specifying all details of the commitment (including receipt of appropriate deposit) by the event sponsor/promoter and the Centre's General Manager.

Upon preparation of the contract, two originals and a cover letter will be mailed to the event sponsor/promoter. From the date of the cover letter, the Centre will continue holding the date(s) without a properly executed contract for fourteen (14) days. If the executed contract is not returned within this time limit, the Centre may contract with other parties for the use of the building on the same date(s), with notification to the potential lessee. The originals must be signed and returned to the Centre with the required deposit. The Centre General Manager of Events will then sign and return one fully executed contract to the lessee.

The properly executed contract, deposits and insurance certifications must be in the office of the Centre General Manager of Events fourteen (14) days prior to the event or the Centre reserves the sole exclusive right to cancel the event. Persons booking events less than fourteen (14) days out must provide the aforementioned materials upon the booking date.

No variance from the Centre's contract may be made in any case except upon prior written approval of the Centre Manager. All requests for changes to the contract must be received at least fourteen (14) days prior to the event.

Deposit Schedules

Deposits are required for all activities upon execution of the contract. Licensee shall pay to the Centre the initial required deposit in a form acceptable to Management, as per the following schedule:

Date Event Booked	Deposit Amount
<i>0 to 12 Months Out</i>	A specified amount with the return of the contract. Normally 50% of the minimum facility rental fee.
<i>More than 12 Months Out</i>	10% of required minimum rent with the return of the contract. An additional 40% deposit will be due six months prior to the first day of the event.
<i>Challenge Date Challenger</i>	Pays specified deposit (50% of the minimum facility rental fee) upon securing the date(s) challenged.

The balance of the facility user fee shall be paid upon completion of the event, unless otherwise agreed. Deposits not conforming to the above schedule shall cause the lessee to forfeit any initial deposit made and the release of all date(s) for the event.

Contracts will be issued one year in advance of the event or immediately if the event is booked less than twelve (12) months from the requested date.

WFCU Centre Community Ice Rink

The regulation ice rink is used for hockey leagues, figure skating instructional lessons, other ice sports and public skating.

Luxury Suites

Suites are reserved for the use of suite holders during all events taking place at the Centre.

RENTAL RATES/CONDITIONS

Facility Rent

Spectra Venue Management has the flexibility to negotiate industry standard market rate deals, flat all-inclusive deals or percentage deals. First time prospective clients are asked to complete a rental application which includes details of the proposed event and business history of the promoter. Approval for event bookings may be subject to the City of Windsor Public Facilities District. Submittal of a rental application does not guarantee that the event will be booked or dates held. Spectra Venue Management will consider the following when evaluating usage requests:

- 1) The income potential to the venue from the event.
- 2) The economic impact on the community.
- 3) The development of repeat business.
- 4) The reputation of the WFCU Centre as a venue for quality event programming.
- 5) The risk and liability for the WFCU Centre and the public.
- 6) The ability of the promoter/presenter to successfully finance and produce the event.
- 7) The balancing of programming presented to the public.

Equipment and Service Rates

The WFCU Centre provides a full range of event equipment and personnel including ushers, ticket-takers, security, stagehands, cleaning, operations and technical support.

Rent

- 1) Per day rates are for activities between 8:00 a.m. and 11:59 p.m.
- 2) All renters must utilize the Centre's Ticketing, Food Service and Guest Services providers, unless specifically expressed by Centre Management.
- 3) Renter is responsible for all proper Insurance coverage, Licenses, Permits, Taxes and Fees.
- 4) A Facility Fee of \$2.75 per ticket applies to all tickets unless specifically expressed by management.
- 5) Before a requested date is confirmed, Spectra Venue Management must receive a completed and approved application, the required deposit and a fully executed contract.
- 6) At the conclusion of the event, the renter will be responsible for settling all outstanding facility expenses. The renter will be presented with all available documentation of expenses to include, but not be limited to: rental balance, ticketing expenses, labour expenses, equipment rental, taxes and catering expenses.

Rental Rates Include

- 1) Use of installed public address system and existing general lighting. (Does not include spotlights.)
- 2) Event attendants to service restrooms and hall during normal event and clean-up following event.
- 3) Loading facilities, available storage during event, and show office.
- 4) Event Services Representative to act as liaison at all times with the facility and its services.

Liability Insurance

Each tenant must provide public liability insurance to the WFCU Centre with a Certificate of Insurance covering the following items:

- 1) Comprehensive
- 2) Premises-Operations
- 3) Contractual

The limits of this insurance should not be less than \$1,000,000/\$1,000,000/\$1,000,000 naming the City of Windsor, Global Spectrum Facility Management, the WFCU Centre, and any subsidiary as Additional Insured. A certificate of insurance from a company acceptable to the WFCU Centre must be received not later than 10 days prior to the event date. High-risk events as determined by the WFCU Centre must carry insurance in the amount of \$5,000,000/\$5,000,000/\$5,000,000 and coverage must include riot insurance.

In addition to the coverage required above, if a tenant or exhibitor distributes or sells any items at an event, the tenant must also provide liability coverage for "Products/Completed Operations Hazard." If a tenant uses an outside contractor (i.e. decorator), "independent contracts" liability coverage must be provided. Tenants who fail to provide the required coverage will not be allowed in the building until all such requirements are met. Tenants should refer to License Agreement for specific requirements or insurance coverage.

Freight Deliveries and Crate Storage

The WFCU Centre will not accept advance freight shipments for exhibitors or tenants, unless otherwise agreed to in writing.

Taxes

Ontario Sales Tax is 13% on Food, Beverage and Merchandise (except clothing).

Decorations

Decorations are not permitted on ceilings, painted surfaces, columns, fabric, portable folding partitions, decorative wall or fire sprinklers. All decorative materials must be flameproof in accordance with the City of Windsor and the WFCU Centre regulations. Upon request, the WFCU Centre personnel will install large decorations, banners, etc., for which the tenant will be charged at the prevailing labour rates. No helium balloons, adhesive backed decals, signs, etc. are permitted to be given out on the premises.

Box Office/Ticketing

The WFCU Centre offers full box office services through the on-site box office, a 24/7 telephone call centre at 1-866-969-WFCU (9328), and internet sales through our website at www.wfcu-centre.com.

Box Office Rates and Regulations

- 1) The use of the WFCU Box Office is required, unless noted otherwise in contract, to be used for all ticketed events in order to provide accurate control of receipts and maximum service to patrons.
- 2) The WFCU Centre has implemented a \$2.75 per ticket surcharge to be included in the price of each ticket. This covers the costs associated with funding the maintenance and upkeep to the facility.
- 3) The WFCU Centre withholds complimentary tickets equal to 1% of manifested capacity for each performance. In a reserved seating configuration, management shall determine the location of its complimentary tickets.
- 1) The WFCU Centre shall order, audit and determine sales outlets for all tickets sold for Centre events. Management shall have complete custody and control of all monies received from the sale of tickets for the purpose of applying same toward payment of any balance for rent or otherwise due the Centre. All money received from ticket sales shall be deemed held in trust by the WFCU Centre as a bailment for the benefit of ticket purchasers. At no time will tickets be placed on sale unless a contract is signed and record of deposit is on file.

Settlement

The WFCU Centre provides a box office statement and settlement of all monies owed upon closing the Box Office for the final performance.

Event Requirements and Staffing

The WFCU Centre will provide all event-related staffing and lessee will be charged. The Centre requires general event staff and security for the building and perimeter. Additional security may be added to the event, if in management's opinion the safety of the public requires it. All event requirements must be coordinated with and approved by the WFCU Centre at least fourteen (14) days prior to the event. If an event is cancelled for any reason other than an act of God, a refund will not be made.

Security

The WFCU Centre provides and the tenant must pay for all guards, police, fireman, ticket takers, and ushers to properly staff each event. All security-staffing requirements are subject to the approval of the General Manager and will be set in a manner which is fair and reasonable to the tenant but which also protects the interests of the WFCU Centre and the City of Windsor. The tenant may be required to provide security in the following areas:

- 1) Loading dock areas.
- 2) Emergency exits.
- 3) Registration areas or other entrances from the time of initial occupancy until the completion of move-out.

Food and Beverage

All food, beverage, concessions and catering are operated and controlled by Spectra Food Services & Hospitality. Together with the WFCU Centre, Spectra will determine the number of stands required to serve the public. All arrangements for serving food and beverages and sale of concessions should be made through Spectra at 519-974-7979 ext. 4643.

Catering

Catering is also available through Spectra Food Services & Hospitality, the official caterer at the WFCU Centre. They are experienced in all backstage and dressing room riders. Please forward backstage and beverage requirements to them via the Centre at 519-974-7979 ext. 4643.

Merchandise/Novelties

All programs, novelties, t-shirts, souvenirs, etc., must be sold by the WFCU Centre or its authorized representative. All such merchandise must be consigned over to the WFCU Centre or its authorized representative before the event. The Comcast Arena or its authorized representative will take a beginning and ending inventory, handle the financial settlement, and pay the tenant or tenant's authorized representative. The sale of these items is subjected to a commission to the WFCU Centre as specified in the license agreement. This commission is applied to gross sales after deducting any applicable sales tax. For any questions concerning the sale of merchandise, contact the General Manager of Events at the WFCU Centre.

Centre Logo

The WFCU Centre logo must be used in all materials used to promote events. The logo must be displayed at the bottom of newspaper ads, brochures, billboards, television spots and any and all other forms of advertising and promotions.

POLICIES & PROCEDURES

Alcohol

No alcoholic beverages may be brought into the WFCU Centre. Alcoholic beverages may be sold by Spectra Food Services & Hospitality during the events.

Cameras and Recording Devices

As a general rule, cameras and recording devices of any kind are not permitted inside the Centre. This is subject to change on an event-by-event basis. If by chance, a patron brings a camera or recording device to an event, the patron will be asked to return that item to his or her vehicle. The WFCU Centre cannot hold any personal property belonging to a guest.

General Rules

Helium balloons are not allowed in the building. The WFCU Centre does not allow the use of any adhesive tape. Stickers and adhesive-backed decals are not to be given out in or around the building. Nails and screws are not to be driven into the WFCU Centre floor, ceilings, chairs and walls.

Guest Conduct

In addition to providing excellent customer service in all of our fan relations, the WFCU Centre's "Fan Code of Conduct" was developed to assist in providing a safe and fun atmosphere for all guests.

The WFCU Centre is dedicated to creating a unique fan experience. Windsor Spitfire fans are among the most loyal fans in the Ontario Hockey League, exemplifying community support and sportsmanship. The perception of our venue is constructed by all associated parties, inclusive of our players, coaches, employees and most importantly—our fans. In order to generate a high intensity environment for our hometown Spitfires, we need the help of each and every fan to maintain our Code of Conduct. The Management at the WFCU Centre reserves the right to deny entry to the facility or eject guests displaying undesirable behavior, as determined by event personnel or management.

The following are several guidelines that have been established to ensure our events are successful and enjoyable for all fans:

All guests should:

- Sit only in your ticketed seat and show ticket(s) to a WFCU Centre representative upon request.
- Keep their feet off other patron's seats. Fans are not permitted to stand on seats at any time.
- Please restrict movement in the tiered seating area during game action.
- Contact the nearest WFCU Centre representative if there are any issues; never escalate matters and never handle issues by yourselves.
- Adhere to the "Prohibited Items" list when entering the facility.

Any guests committing the following actions may have their tickets revoked, become ejected from the venue or be subject to arrest (*Ejected guests do not receive a refund for their ticket(s), nor are they compensated in any way*):

- Displaying inappropriate or improper behavior towards other fans and/or employees of the WFCU Centre.
- Using disruptive language and/or gestures that are abusive.
- Verbal, written (including signage) or physical harassment of opposing team fans.
- Wearing obscene or disruptive clothing that may be offensive to others.
- Attempting to gain access to restricted areas without proper accreditation or premium areas without proper ticket or authorization.
- Misuse of tickets and/or credentials.
- Intoxication or other substance impairment that results in disruptive behavior.
- Interfering with game action, including throwing objects onto the ice surface.
- Violating the Provincial Government's no smoking legislation.
- Causing physical damage to the building or property surrounding the WFCU Centre
- Violation of WFCU Centre rules, regulations and policies.

Our building staff and event personnel are always available for our guests to rely on and to help ensure that each and every fan has a positive and memorable experience at the WFCU Centre.

We want to thank you in advance for adhering to these policies and appreciate your passion for all events at the WFCU Centre!

Guidelines for Exhibiting Motorized Vehicles

- 1) There shall be no refuelling of vehicles inside the building.
- 2) There shall be an adequate amount of fire extinguishers of an approved type in and around the area where the vehicle is being displayed.
- 3) Vehicle keys must at all times be readily available to the WFCU Centre Management.
- 4) Any vehicle with any type of leak will not be permitted to be displayed.
- 5) Keys for unattended vehicles or vehicles remaining overnight must be given to the Centre.
- 6) The maximum amount of fuel contained shall be no more than 1/8 tank or 5 gallons per vehicle.
- 7) Batteries must be disconnected at all times while in the building except for move-in and move-out.
- 8) There shall not be any storage of flammable fuel in the building except for that which is in the vehicle.
- 9) There shall be no repair work done on vehicles while inside the building.
- 10) Fuel tank doors must be locked or fuel caps taped shut.
- 11) Vehicles may not be started except for move-in and move-out.
- 12) Cleaning of vehicles is the responsibility of the vehicle owner and must follow WFCU Centre policies.

Leaflets/Brochures

Distribution of any printed materials or selling of any items is prohibited on the WFCU Centre grounds, including the immediate exterior and inside the Centre. There is a one block "vendor free" zone surrounding the Centre.

Re-entry into the WFCU Centre

Once a patron leaves the Centre during an event, there is no re-entry permitted unless another ticket is purchased with the exception of medical or emergency situations.

Re-selling of Tickets (Scalping)

Re-selling of tickets by private parties is prohibited on the WFCU Centre property and for a one block radius around the Centre.

Selling of Illegal Merchandise (Bootlegging)

Selling of illegal merchandise (merchandise not sold under the approval of the WFCU Centre management) is prohibited on WFCU Centre property and in a one block radius around the Centre and is subject to confiscation.

Smoking

Smoking is not permitted anywhere on the property of the WFCU Centre outside of the designated area, as of May 31st, 2006 by the Smoke Free Ontario Act. Please extinguish all smoking materials 25 feet from the entrance as indicated.

Sponsorships

Signage rights inside and outside the WFCU Centre are owned by the WFCU Centre. Advertising signs or banners tenants wish to display must be pre-approved by the WFCU Centre.

Prohibited Items:

For the safety and security of our guests, the following is not permitted inside the WFCU Centre:

Note: Please be aware that we reserve the right to conduct random bag checks as you enter the building to ensure no prohibited items are entering the premises.

- Outside Food & Beverage of any kind (Unless Management approved).
- Brooms, Broomsticks, or any large pole or stick of any kind.
- Large Bags or Backpacks (Must be checked at Guest Services unless Management approved).
- Large flags, banners (Dependant on whether or not it affects other guests ability to enjoy their fan experience).
- Any form of Noisemaker or Air Horn (Long plastic "Pole" Style Blow Horns and cow bells are allowed, but not to be used in a manner that affects Fan enjoyment.)
- Pets, with the exception of service animals
- Weapons of any kind
- Flares, smoke bombs, sparklers, fireworks, flammable and/or explosive materials of any kind
- Bikes, inline skates, skateboards, scooters, in-line shoes (shoes with wheels in the heels)
- Any missile/projectile like objects
- Illegal drugs and any other illegal substances
- Laser pointers
- Battery powered devices, such as goal light helmets
- Un-approved pamphlets, handouts, advertisements, banners, posters, signs etc.

- Frisbees or inflated balls of any kind
- Strollers or baby seats may not be taken into the stands or left in section entrances. Please see Guest Services for assistance with these items.
- Helmets of any kind must be checked at Guest Service if you are in possession of this type of item when attending the WFCU Centre.
- Cameras with lenses less than 35mm are permitted into the facility, provided they do not obstruct the view of other fans. Professional cameras or other audio and visual equipment, including recording devices, are not allowed to be brought in to the arena unless the user has the appropriate working media credential. Personal photography or video may not be used to reproduce the event for commercial purposes. Please note that this camera policy is subject to change for any event based on the requests of the teams or promoters.
- Additionally, the WFCU Centre staff reserves the right to restrict use of other types of cameras should they feel the quality and/or type of camera fail to protect the artist and/or venue's interests.
- The WFCU Centre is a smoke free facility. Fans must have their ticket scanned or hand stamped at a designated smoking gate to exit to smoke and be allowed re-entry.
- Any item deemed offensive, and/or dangerous by management that may not be listed above

Fans found in possession of the above-mentioned items will be asked to remove the item from the facility or dispose of it. Fans that refuse to comply may be ejected from the facility and may be subject to arrest. Management reserves the right to handle each occurrence on a case-by-case basis. All bags, jackets, and guests are subject to search upon entering the facility. Management of the City of Windsor and Spectra Venue Management Facility Management at the WFCU Centre reserve the right to refuse entry to any guests that attempt to enter under the influence of any intoxicant. The WFCU Centre holds no legal responsibility to any items that are lost or stolen during events. Some events such as concerts and other sanctioned events may have additional prohibited items or a different camera policy. For specific information, please contact Guest Services prior to the event at 519-974-7979.

DIRECTIONS TO THE WFCU CENTRE

The WFCU Centre is five minutes drive off of the E.C Row Expressway, 10 minutes from Highway 401 and 15 minutes from two international border crossings.

From the East

- Take Highway 401 West to Windsor.
- Take Manning Road North (Exit 21) towards Tecumseh.
- Stay on Manning Road until intersection of Hwy 22.
- Turn left onto Highway 22/Kings Hwy 2.
- Hwy 22/Kings Hwy will merge into EC Row Expressway. Exit off of EC Row Expressway onto Lauzon Parkway North (177).
- Follow Lauzon Parkway and turn right on to Lauzon Line/McHugh Street (approx 4 kilometers).
- Follow McHugh to the WFCU Centre on the right side of the road.

From the West and Ambassador Bridge

- Exit off Ambassador Bridge onto Huron Church Road West (Hwy 3).
- Follow Huron Church Road and exit onto EC Row Expressway East.
- Follow EC Row Expressway and exit onto Lauzon Parkway North (177).
- Follow Lauzon Parkway and turn right onto Lauzon Line/McHugh Street (approx 4 kilometers).
- Follow McHugh to the WFCU Centre on the right side of the road.

From downtown and the Windsor Detroit International Tunnel

- Exit Windsor Detroit Tunnel and turn left on to Park Street South.
- At first set of lights turn left on to Ouellette Avenue (South).
- Follow Ouellette Avenue to Tecumseh Road.
- Turn left on to Tecumseh Road (East).
- Follow Tecumseh Road and exit onto Lauzon Parkway North (177).
- Follow Lauzon Parkway and turn right onto Lauzon Line/McHugh Street (approx 4 kilometers).
- Follow McHugh to the WFCU Centre on the right side of the road.

PARKING INFORMATION

Parking Area

More than 1,800 free parking spaces within walking distance of the Centre await the arrival of event crowds. Parking options include:

- Three free parking lots on the WFCU Centre grounds.
- Two premium parking lots steps from the entrance for premium and suite ticket holders.

Tour and Show Trailer Parking

Parking will be provided on the South side of the building located near the loading dock. This area will be restricted to show employees and WFCU Centre employees.

Parking Passes

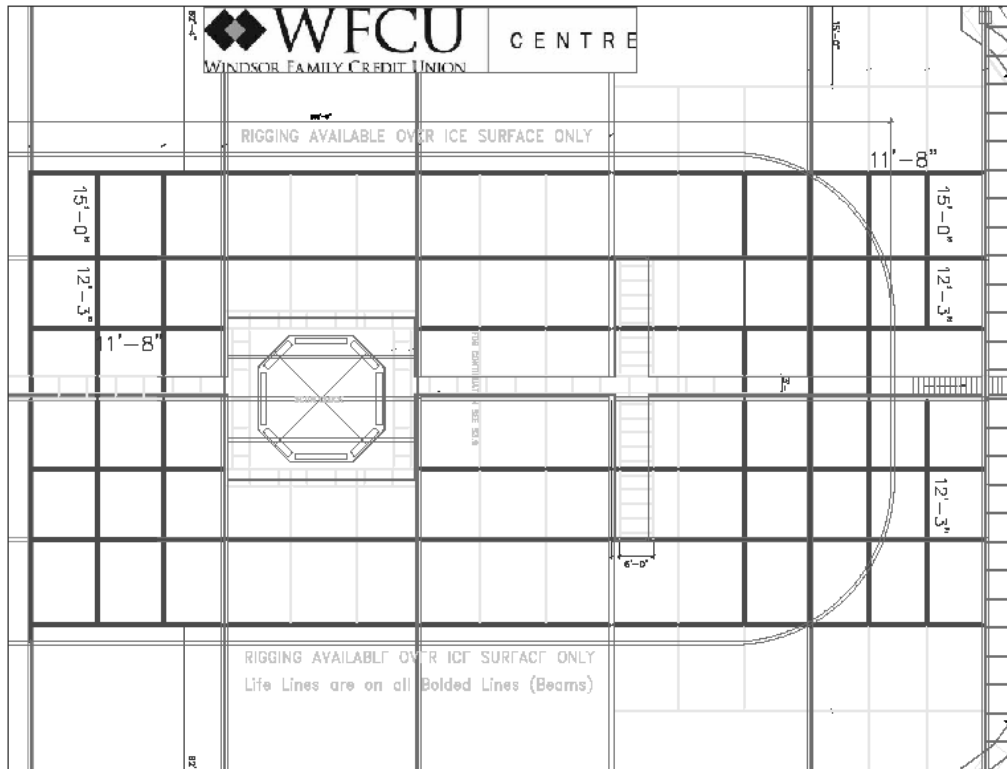
All suite holders and club seat holders have reserved parking spaces located outside the main entrance. The VIP/Suite entrance is located at the Northwest corner of the WFCU Centre.

Please refer to the Parking Map for more information.

PARKING MAP



RIGGING SETUP



SMALL CONCERT STEEL

FULL CONCERT STEEL

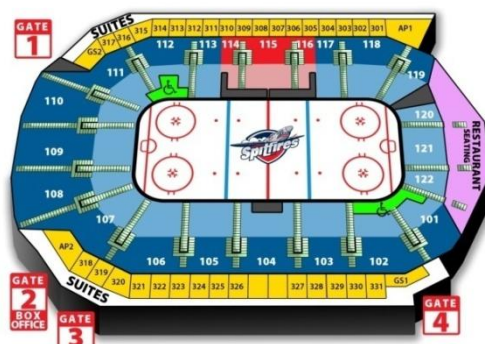
EVENTS CENTRE ARENA FLOOR SETUPS

FULL CONCERT

SMALL CONCERT



HOCKEY LAYOUT



MARKET DEMOGRAPHICS

Population (2011 Census)	332,500	Median income – all houses	\$50,844.00
• 0-15 years	36,500	Median income – with kids	\$82,175.00
• 15-30 years	44,500	Median income – without kids	\$64,819.00
• 30-45 years	48,020	Unemployment rate	7.6%
• 45-60 years	41,000		
• 60-75 years	25,500		
• 75 plus	15,500		

• Median age	37.7
• Median age (males)	36.5
• Median age (females)	38.5

Average household size 2.4 persons

Top Employers – Private Sector

- Chrysler Canada Inc.
- Caesars Windsor
- Ford Motor Company of Canada
- Sutherland Global Services
- Valiant Machine & Tool
- Hiram Walker & Son
- Accucaps
- Sears Canada Inc.
- Green Shield Canada
- Jamieson Laboratories

Top Employers – Public Sector

- University of Windsor
- Greater Essex District School Board
- Windsor Regional Hospital
- City of Windsor (incl. Police)
- Windsor Essex Catholic School Board
- Hotel Dieu-Grace Hospital
- St. Clair College
- Canada Border Services Agency
- Canada Post Corporation
- Windsor Essex School Board (French)

Tourism Dollars – Domestic Travel

1,460,000 people (2008) - \$147,843,000.00 spent

1,584,000 people (2000) - \$159,312,000.00 spent

Tourism Dollars – US Travel

2,396,000 people (2008) - \$241,833,000.00 spent

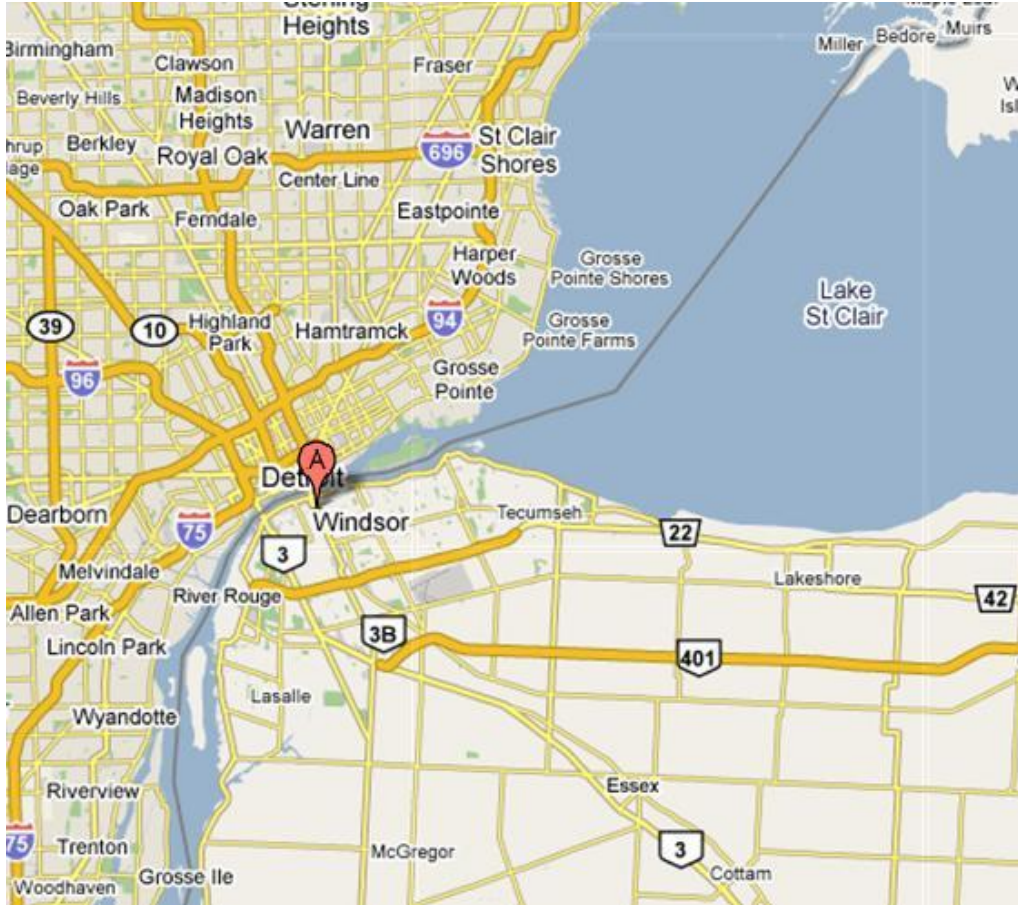
1,974,000 people (2000) - \$208,791,000.00 spent

Windsor Reoccurring Events

<ul style="list-style-type: none"> • LaSalle Strawberry Festival June • Art in the Park June • Carrousel by the River June • Red Bull Air Races June • Summerfest June/July • Target Fireworks June • Windsor Elvis Festival July • Festival Epicure July • Dragonboats for the Cure July 	<ul style="list-style-type: none"> • Bluesfest International July • Fringe Festival July • Windsor Pride August • Windsor Rib Festival August • Baloonapalooza August • Emancipation Celebration August • Shores of Erie Wine Festival September • Tecumseh Corn Festival September
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AREA MAPS

WINDSOR AND AREA



WINDSOR AND THE WFCU CENTRE

